Press Release
(News)

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Electronic governing revolutionizes SME services with portal on the Internet

National Director of the SME, Mr. Freitas Neto believes the portal is "a material proof of the dynamism that is possible to transmit to the Public Administration of Angola with the benefits of electronic governing." The platform allows citizens to consult their situation, fill-in forms and schedule appointments, among many other functionalities.

The Migration and Foreigners Service (SME) is developing a definitive bet on the benefits of electronic governing. The institution presented yesterday its Institutional Portal, that promises to revolutionize the interaction between the SME and its surroundings.

In the portal's presentation, the National Director of the SME, Mr. João de Freitas Neto, highlighted the electronic platform as ""a material proof of the dynamism that is possible to transmit to the Public Administration of Angola with the benefits of electronic governing."

The SME's Institutional Portal, explained Mr. Freitas Neto, represents "a quite visible step forward in the work that has been done" through Promoex - Modernization and Excellence Program of SME, presented last August. He assured that "the relation between the institution SME and the user wins in proximity."

Among the portal's functionalities is the availability of forms to fill-in online or on paper, the presentation of detailed information on each service, the publication of applicable legislation in matter of migrations and a functionality that allows the user to schedule an appointment with the services through the Internet, after registering in the portal.
The SME will provide, through this portal, the possibility of each registered user to consult his file online, know the latest news on the SME’s activity, the issued publications and all relevant legislation.

Are contemplated in the portal functionalities that allow to perform claims or honors to the workers and also report situations of illegal foreign citizens.

The SME workers will have at their service a reserved area with exclusive functionalities and documentation, developed to facilitate their work.

“With the SME’s Institutional Portal, we are moving with safety towards a new age in the relations between the SME’s and its surroundings, in a higher standard in matter of competence, responsiveness and modernity”, declared, at the end of the presentation, the National Director of the SME, Mr. Freitas Neto

The SME’s Institutional Portal integrates the Promoex - Modernization and Excellence Program of the SME, presented in August by the Minister of the Interior, Mr. Sebastião Martins. The program advocates a renovation in the SME’s strategy in three essential pillars: Institutional Image, IT and Human Resources.